



Return Material Authorization (RMA)

Parts being returned via UPS:

1. Call 800-362-0851 for an RMA number
2. Mark clearly on the package being returned "RMA" followed by the number given to you by an East aftermarket parts associate.
3. You will either be instructed to return the package prepaid to East or given a UPS account number to ship the package collect
4. Ship the package back to:

East MFG
Attn: Returns
1871 State Route 44
Randolph, OH 44265

Parts being returned via Truck Freight:

1. Call 800-362-0851 for an RMA number
2. Mark clearly on the shipment being returned "RMA" followed by the number given to you by an East aftermarket parts associate.
3. You will either be instructed to return the package prepaid to East or given instructions to contact our third party logistics company. The third party logistics company will supply you with a bill of lading and schedule the pickup.
4. Ship the return materials back to:

East MFG
Attn: Returns
1871 State Route 44
Randolph, OH 44265

If the return is inspected and free of damage, a credit will be issued if applicable. Materials must be returned within 60 days of RMA issue date. Contact parts sales for additional information regarding your return.